

Results of the Survey on Impact of Covid-19

1. How is your organisation currently affected by the COVID-19 outbreak? 31 responses



What aspects of your business are affected by the COVID-19 outbreak?

- Less consumption, hence less products to be moved
- Due to the factory shut down, business/shipment from China were affected.
- Employees anxiety, late deliveries for purchases
- All channels impacted (touristic, export, domestic sales)
- Clients ability to repay, business continuity and liquidity
- All aspects
- No tourist arrivals and booking cancellations
- We have been forced to stop all services physically. We have had to move 100% online.
- Business trips and trainings prepared by oversea trainers were postponed.
- Significant reduction in revenue and new business

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2. What do you think would be the estimated cumulative impact of the COVID-19 outbreak on your organisation?

31 responses













3. How long do you expect it will take for your organisation/industry to recover from the COVID-19 outbreak?

31 responses



4. What extent has the COVID-19 situation increased your organisation's operating cost, due to preventive and protective measures for staff, partners, and suppliers? ^{31 responses}

















5. What kind of measures/support would you like to have in place by the Royal Government of Cambodia to cushion the impact of the situation on your organisation/industry? ^{31 responses}



*Selected

- Provide Corporate Tax rebate for YA 2020 for all involved
- Reduce VAT rate for 2020
- More flexibility on the foreign worker quota at least an additional year
- Providing training grants and incentives for companies for upskilling
- Suspension of foreign worker levy
- Subsidies and relief for import/export companies

*Other responses

- Providing support for small and medium business
- Suspension of the specific tax in the SPA industry
- Accommodating accounting treatment for defaulting loans, decrease in levels of reserves at central bank, risk sharing mechanisms
- Increased govt spending
- Long term vision and clear strategy of 5 to 10 years of the country

Any other comments or feedback that you would like to add?

- Grace period on rent for all businesses in tourism industry with rent to pay
- Govt to prepare for a massive international tourism drive once covid19 passes
- Extend the tax exemption to hotel industry in Siem Reap to all other business in the tourism industry in Siem Reap especially handicraft, Spa, restaurant...
- Allow 0% loan from relative to company
- Suspend NSSF cost (National Social Security Fund)
- Support SMEs as it will be most at risk
- Support for Local Staff in terms of loss of salary if unpaid leave needs to be applied for













How many employees are employed in your organisation globally? 31 responses



Select your Industry group

31 responses



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